



Prepare for a career in **CUSTOMER SERVICE & SALES** A PPL RE-ENTRY TO WORK PROGRAM

CLASS DESCRIPTION

Have a recent criminal history? We will help qualified applicants build a career in customer service & sales with PPL'S FREE ReEntry2Work training program. In this three week course, you'll learn computer, financial, job-seeking, communication, self-confidence, and other skills needed to thrive in today's workplace.

You'll also receive the National Retail Foundation's Basic Customer Service & Sales training and certification. Learn a modern approach to sales, meeting customer needs, and educating customers that most retail and service-related employers are looking for.

You will also have access to PPL's wraparound services and assistance from experienced Employment Specialists and Financial Coaches throughout the program, and for up to a year following job placement.

Program begins March 6, 2018

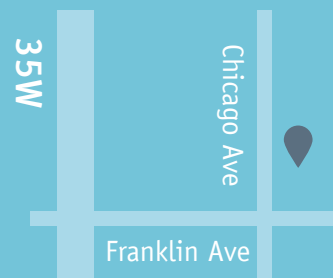


THIS IS FOR YOU IF YOU ARE:

- Released from jail or incarceration within 180 days, or currently under supervision
- Age 25+
- Living in the approved Minneapolis zones

HOW TO APPLY

Start your application by attending our one-hour information session held every Monday morning at 9:00 AM at the PPL Learning Center, 1925 Chicago Avenue in Minneapolis. MTC Buses: #2, #5, #9



PROJECT FOR PRIDE IN LIVING

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www.ppl-inc.org/learningcenter